



Restore and Renew Therapy Services
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Sliding Fee Discount Program Policy

Restore and Renew Therapy Services welcomes all patients, regardless of insurance status, ability, or the inability to pay. We are able to offer behavioral health services through a Sliding Fee Discount Program.

What is a sliding fee discount program?

The Sliding Fee Discount program enables Restore and Renew Therapy Services to offer a schedule of fees or payments for qualifying services based on the patient's ability to pay. This sliding fee discount can apply to all household members and can last up to one year with the proper documentation.

How is a reduction in fee determined?

The Sliding Fee Discount is determined based on income level and the number of members in the household. Using this information, our staff computes the amount of the sliding fee discount based on annually published federal poverty guidelines. Depending on the level of sliding fee qualified for, a percentage of the visit service charges will be discounted.

How can I qualify for a sliding fee discount?

To qualify for a sliding fee discount the patient's income must be at or below 200% of the federal poverty guidelines. Patients need to provide documentation of their income and the family size or number of members in their household.

What is defined as family size?

Family Size – Total persons living under the same roof and related by descent or marriage for the purpose of assessing sliding fee discount eligibility based on family income and family size. They will also qualify as family if the individual can be claimed by guarantor on a Federal or State income tax returns or they are largely supported by the patient's income (There may be more than one family living under the same roof.)

What is defined as income?

Income is defined as earnings over a given period of time used to support an individual/household unit based on a set of criteria of inclusions and exclusions. Income is distinguished from assets, as assets are a fixed economic resource while income is comprised of earnings.

What type of documentation do I need to provide?

Copies of wage statements, unemployment/pay stubs, etc., may be used for income verification. A Self-Declaration form may be used if other forms of verification are not available, however it is only valid for 6 months and cannot be used for another six months. A copy of a current driver's license or photo ID will also be requested. This information is only used for determining your eligibility for a sliding fee discount and is held in strict confidence.

How long can I stay on the discount program?

Eligibility is renewed every 12 months or at the time of income or insurance changes. You are required to

inform Restore and Renew Therapy Services of any changes in your income and/or insurance coverage.

What is my fee?

Eligibility will be determined the same day the documentation is provided and you will be charged a nominal fee based on your income. A nominal fee is a fixed fee that does not reflect the true value of the service(s) provided and is considered nominal from the perspective of the patient. The nominal fee is to be collected at the time of service, however if you need assistance, contact billing via email at billing@rrtherapy.org¹

How do I sign up for the sliding fee discount program?

To sign up, you must complete the Sliding Fee Discount Program Application which you can access via your client portal or by contacting the billing department via email at billing@rrtherapy.org. If you need further assistance or have additional questions, feel free to contact the office directly at 315-677-7330.

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